



Devon Information
Advice and Support
for Special Educational Needs and Disability



About our service

What we do



We give information, advice and support about special educational needs and disability.



We can also give information about health and social care.



We help children and young people up to the age of 25.



We help parents
and carers too.



We give you information
about your choices.



You do not have to pay
to use our service.



Keeping what you say private

When you talk to us,
we will usually keep it private.
(confidential).



We might talk to others
about what you tell us,
such as a teacher.

We will always ask you first.

You can say yes or no.



We will have to tell someone
if we think you might not
be safe.



How we can help you

We will always listen carefully and respect what you tell us.



We can help you to understand the support at school or college.



If you want something to change at school or college, we can help you tell the right people.



If you have a decision to make, we can tell you what your choices are and what might happen.



We can help you to work with other people to fix things if they have gone wrong.



Sometimes our staff give support at important meetings.

How to talk to us



You can telephone us
Monday to Friday
from 10am to 3pm.

01392 38 30 80



You can fill out a form on our
website asking us for help.

You can ask someone to
help you with this.

www.devonias.org.uk/contact-us

Other ways to contact us



Email:

devonias@devon.gov.uk



Facebook:

@DevonInformationAdviceSupport



Post:

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